

Position title	Mental Health Support Worker – Older Australians Initiative (OAI)		
Position holder	Vacant		
Program	Business Growth		
Funded by	WestVic PHN through Ballarat Community Health		
Based at location	Horsham or Stawell		
Responsible to	<ul style="list-style-type: none"> • Program Leader Business Growth • Manager Business Services • General Manager Business Support and Innovation • Chief Executive Office 		
Direct reports	<ul style="list-style-type: none"> • NIL 		
Award	Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2017		
Classification	Welfare Worker Level 2 Class 1 Year 1 Pay Point 1 to Level 3 Year 1 Pay Point 1		
Hourly rate	\$28.40 to \$31.75	Annual	\$22,447 to \$25,095 (0.4 FTE) \$28,059 to \$31,369 (0.5 FTE)
Status	Part Time Fixed Term to 21 October 2021		
Hours per week	15.2 (0.4 FTE) to 19 (0.5 FTE)		
PD last updated	November 2020		

Position summary

The Older Australians Initiative (OAI) has been introduced to reduce the disproportionate impact of physical distancing measures associated with COVID-19 on the mental health and wellbeing of older people.

The OAI is intended to target people over 65 (or Aboriginal and Torres Strait Islander people over 55) living in the community who are experiencing social isolation and/or loneliness as a result of the pandemic and who are at risk of or have mental health issues. The OAI will align with the focus of the Social Connections Partnership Project.

The Mental Health Support Worker OAI will have a strong focus on assertive outreach to increase social connection for the older people living in the community; will establish a professional relationship with the clients to support their mental health needs; will work collaboratively with all services involved; and will also provide information to carers, while promoting connections to needed services.

Key responsibilities

1. Provide support to socially isolated older people who may have or be at risk of mental illness
2. Provide a positive experience of care to improve wellbeing and health outcomes of clients
3. Establish professional relationships with clients to support their mental health needs through a holistic framework
4. Promote connections to needed services and supports including helping to restore access to services where they have been disrupted by the pandemic.

5. Liaise with and build rapport with GPs, RACF staff, health services, community groups and broader services in relation to the likelihood of social isolation for older people.
 6. Provide a coordinated service approach to increase social interaction and provide referrals to appropriate services.
 7. Implement digital means of service delivery where appropriate.
 8. Provide supervision and support to students as required.
 9. Other duties commensurate with current skills and experience as agreed with the Program Leader, Manager, General Manager or the Chief Executive Officer.
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Key selection criteria

Qualifications

- Tertiary qualifications in Mental Health or related discipline

Desirable:

- Experience working with older people in a rural community

Demonstrated skills, experience and/or understanding of:

- Demonstrated understanding of the issues relevant to people with mental illness living in the community and a strong commitment to consumer rights and their participation in mental health services.
- Demonstrated experience working positively and effectively with people with a mental health illness.
- Ability to provide a collaborative approach to care planning for effective treatments and positive client outcomes.
- Demonstrated attention to detail with well-developed administrative and organisational skills to effectively manage high volumes of work and determine priorities, meet targets and deadlines.
- Ability to maintain confidentiality at all times.
- Demonstrated knowledge and application of computer software, including Microsoft Office and the Internet.
- High level verbal and written communication skills that enable effective and appropriate communication with a broad range of people at all levels.
- Demonstrated ability to contribute to positive workplace culture and practices.

Licences and registrations

- Current Victorian driver licence
- Current National police check (less than 3 months old)
- Current Working with Children Check
- Disability Worker Exclusion check

Personal attributes

- Ethical and inclusive
 - Self-disciplined
 - Collaborative and supportive
 - Flexible and resilient
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Conditions of employment

This position is part time ongoing/fixed term ceasing on or around 21 October 2021 unless extended by Grampians Community Health and is subject to:

- Successful completion of a six-month probationary period

And requires the following checks:

- Satisfactory police check
- Working with Children Check
- Clear Disability Worker Exclusion Scheme check

Note: Checks must be obtained and provided prior to commencement as a condition of employment at Grampians Community Health. Where check results are unsatisfactory in relation to the role to be carried out, the offer of employment will be withdrawn.

Chief Executive Officer approval:

CEO signature

Greg Little

Date

General Manager approval:

General Manager signature

Kate Astbury

Position

General Manager Business Support and Innovation

Date

Manager review:

I have reviewed and approve this position description

Manager

Mia Fraser

Position

Manager Business Services

Date

Employee acceptance of position:

Employee signature

Vacant

Date