

Stage 3 Restrictions

Grampians Community Health is continuing to provide essential services and support to our community while complying with the government's current recommendations of maintaining a COVID Safe environment such as adhering to the practices of social distancing, hand hygiene and face masks.



On hold

- social support group outings
- volunteer home visiting
- client social transport

Community Car

- non-emergency patient transport only
- strictly one passenger
- duration less than 1.5 hours
- limited availability

NSP Exchange

- modified contactless service

Continuing

- Home Care Packages
- In home support
(modified in negotiation with each client)

Via phone and video call

- counselling
- therapeutic treatment
- behaviour change programs
- family violence support
- homelessness support
- mental health support

Site information

Open

- Stawell (please call first)
- Horsham (doors are locked, please use intercom)

Closed

- Ararat
- Warracknabeal
- St Arnaud

Masks

- Mask distribution centre, please call for information

Home Isolation Support Service - Supporting all Communities in the Northern Grampians Shire

For people who have been mandated to isolate, advised to remain in home isolation or people who are limiting their contact outside of their home. We can support you to stay in your home with material aid, advice, and support around your physical and mental health and wellbeing.

All community members are asked to call before visiting Grampians Community Health on 53587400

Please call before visiting us unless you are in a crisis situation

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Continuing

Service delivery continues across all programs. All staff working from home unless rostered on site.
Some group programs operating via teleconference

Older People

- Home Care Packages
- In Home Support (modified in negotiation with each client)

Via phone or video conference

- Counselling
- Family violence
- Alcohol, and gambling support
- Homeless support
- Mental health support

NSP Exchange

Available all weekdays via modified contactless service

Site information

Stawell

- Site open with limited staff rostered on for customer engagement and intake

Horsham

- Horsham office open with limited staff on rostered basis for customer engagement

Ararat

- Ararat site is closed

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