

Position title	Family Violence Practitioner	Cost code	HFV02
Position holder	Vacant		
Program	Healthy Lifestyles		
Funded by	Department of Health and Human Services		
Based at location	Stawell (wth outreach as directed)		
Responsible to	<ul style="list-style-type: none"> • Program Leader Healthy Relationships • Manager Healthy Lifestyles 		
Direct reports	None		
Award	Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2017		
Classification	Social Worker/Welfare Worker Level 3 Class 1 to Level 4 Class 2		
Hourly rate	\$31.75 to \$36.61	Annual	\$62,738 to \$72,341
Status	Full time		
Hours per week	38hrs (1.0 FTE)		
PD last updated	October 2020		

Position summary

Covering the Central Grampians and Wimmera area, the Family Violence Practitioner is responsible for effectively assisting victim survivors of family violence and their children who are experiencing family violence to achieve self-reliance and independence.

Family Violence Practitioners work with victim survivors and their children to identify both immediate and medium-term goals with the focus on reducing risk, regaining control and setting a course for healing and recovery. Case plans are developed with victim survivors to document the plan and goals for the support period. Supports are provided within a therapeutic and recovery-oriented framework.

The position will provide information and referrals to other service providers as relevant and appropriate, including tailored therapeutic services to address the longer-term impacts on the psychological and emotional well-being of victim survivors.

Key responsibilities

1. Provide client focussed assistance to victim survivors and their children experiencing family violence, including people who are no longer in abusive relationships, who choose to remain in an abusive relationship and who have never called police or used family violence crisis services.
2. Provide after-hours (as per negotiated monthly roster), face-to-face crisis responses to people in crisis as a result of family violence outside usual business hours. This may include but is not limited to emotional support, risk and needs assessment and management, information and referral, provision of material aid, safety planning, and access to emergency accommodation.
3. Undertake comprehensive risk assessment and risk management with victim survivors and their children.

4. Develop case plans relevant to the specific needs of the individual, ensuring clients' participation in their own case planning, maintain accurate case files and collect data according to the GCH and DHHS standards.
 5. Encourage victim survivors of family violence to make empowered culturally appropriate decisions about their future.
 6. Ensure access and advocacy for service users to relevant services such as cultural support, family violence related services, housing, income security, legal assistance, financial management, parenting support, children's support services and health issues, providing some of these services where necessary.
 7. Assist people to overcome current or impending homelessness through the provision of service, based on case management principles, and assist people to develop knowledge of tenancy issues, their rights and obligations and to promote the development of necessary skills to successfully obtain secure housing and independent living skills.
 8. Liaise and consult with other SHS services, government departments and the community sector to continue the development of the SHS service and other initiatives to meet the needs of people who are homeless.
 9. Travel throughout the sub region attending appropriate meetings and developing strong links and protocols with relevant agencies to ensure accessibility to service users.
 10. Assist with the ongoing development of a relevant service delivery model for people experiencing homelessness and survivors of family violence to ensure that the service is responsive.
 11. Provide supervision and support to students as required.
 12. Ensure the up to date and accurate collection, recording and reporting of statistical and service data as required by the Department of Health and Human Services and GCH - annual KPI of 195 cases for Wimmera and Northern Grampians, and 19 cases for Central Highlands (Ararat).
 13. Other duties commensurate with current skills and experience as agreed with the Program Leader Counselling, Manager Healthy Lifestyles, General Manager People and Community Support or Chief Executive Officer.
-

Key selection criteria

Qualifications

- Qualifications in a relevant or related community services discipline

Desirable

- Case management experience
- Relevant expertise working with people who have experienced family violence

Demonstrated skills, experience and/or understanding of:

- Understanding of feminist theory and contemporary family violence practice including the gendered nature of violence, social justice principles, crisis intervention and working with trauma.
- Understanding of the needs of and a demonstrated capacity to work with people who are homeless at risk of homelessness and/or in crisis.
- Understanding of trauma informed practice.
- Knowledge of and/or experience using the Common Risk Assessment Framework (CRAF) and Multi-Agency Risk Assessment and Management Framework (MARAM) or experience in undertaking risk assessment and risk management.

- A solid understanding of relevant legislation including Family Violence Protection Act 2008 and the Child, Youth and Families Act 2007.
- Case management skills and experience (support which may include risk assessment, crisis response, personal care, life skills training, information and advocacy and/or assistance with accessing appropriate long-term housing and training and employment opportunities).
- Demonstrated attention to detail with well-developed administrative and organisational skills to effectively manage high volumes of work and determine priorities, meet targets and deadlines.
- Ability to maintain confidentiality at all times.
- Demonstrated knowledge and application of computer software, including Microsoft Office and the Internet.
- High level verbal and written communication skills that enable effective and appropriate communication with a broad range of people at all levels.
- Demonstrated ability to contribute to positive workplace culture and practices.

Licences and registrations

- Current Victorian driver licence
- Current National police check (less than 3 months old)
- Current Working with Children Check
- Disability Worker Exclusion check

Personal attributes

- Ethical and inclusive
 - Self-disciplined
 - Collaborative and supportive
 - Flexible and resilient
-

Conditions of employment

This position is full time ongoing and is subject to:

- Successful completion of a six-month probationary period

And requires the following checks:

- Satisfactory police check
- Working with Children Check
- Clear Disability Worker Exclusion Scheme check

Note: Checks must be obtained and provided prior to commencement as a condition of employment at Grampians Community Health. Where check results are unsatisfactory in relation to the role to be carried out, the offer of employment will be withdrawn.

Chief Executive Officer approval:

CEO signature **Greg Little**

Date

General Manager approval:

GM signature **Kathy Day**

**Management
position**

General Manager People and Community Support

Date

Manager approval:

Manager signature **Caleb Lourensz**

**Management
position**

Manager Healthy Lifestyles

Date

Employee acceptance of position:

**Employee
signature**

Vacant

Date
