

Position description

Orange Door Practitioner (Victim Survivor Focussed)

Position title	Orange Door Practitioner (Victim Survivor Focussed)		
Position holder	Vacant		
Program	The Orange Door		
Funded by	Department Families, Fairness and Housing (DFFH)		
Based at location	Horsham		
Reports to	<ul style="list-style-type: none"> • Integrated Team Leaders at The Orange Door • Program Leader Family Violence (Home Agency) • Manager Family Violence • General Manager Community Services • Chief Executive Officer 		
Direct reports	<ul style="list-style-type: none"> • Nil 		
Award	Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2022		
Classification	SACS Level 5.1		
Hourly rate	\$49.28	Annual	\$97,377 (full time)
Status	Full time (or part time by negotiation)		
Hours per week	38 (or as negotiated)		
PD last updated and approved by CEO	November 2024		

Position summary

The Orange Door brings together different workforces and practices to create an integrated team and a consolidated intake point, to create a new way of support for:

- Women, children, young people, and families experiencing family violence.
- Perpetrators of family violence.
- Families in need of support with the care, development and well-being of infants, children, and young people.

The Orange Door is designed to make it easier for vulnerable families and children, victim survivors of family violence and perpetrators of family violence, to access services when and where they need them. The Orange Door will be a visible and trusted point in the community offering safe, simple, and early access to services and connect people to the support they need.

The Orange Door Practitioner will provide screening, identification, triage, assessment, and planning functions for clients of The Orange Door as part of an integrated team, with a focus on working with adult and child victim survivors.

Key responsibilities

1. Provide trauma informed and evidence-based responses to victim survivors and perpetrators of family violence, and to children, young people and families in need of support.
2. Respond to all police referrals, self-referrals and referrals from other community service or support organisations and provide a point for secondary consultation.

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3. Undertake comprehensive risk assessment for all referrals and utilise a detailed safety plan to inform a short-term case plan.
 4. Deliver screening and triage, assessment, crisis responses, service planning and targeted interventions consistent with the Integrated Practice Framework of The Orange Door.
 5. Ensure access and advocacy for service users to relevant services such as cultural support, family violence related services, housing, income security, legal assistance, financial management, parenting support, children's support services and health issues.
 6. Work collaboratively within a multidisciplinary and integrated team to assess risk and safety plan accordingly.
 7. Follow direction and utilise the support from the Practice Leaders and Team Leaders within The Orange Door.
 8. Adhere to all relevant frameworks, standards, policies and procedures of The Orange Door network.
 9. Contribute to the review, development and implementation of systems, policies and procedures to build and enhance The Orange Door network.
 10. Critically reflect on own practice and engage in individual and group supervision.
 11. Provide supervision and support to students as required.
 12. Provide supervision and support to students as required.
 13. Other duties commensurate with current skills and experience as agreed with the Program Leader, Manager, General Manager or the Chief Executive Officer.
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Key selection criteria

Qualifications

- Bachelor of Social Work,
- Or willingness to work towards the minimum qualifications.
<https://www.vic.gov.au/mandatory-minimum-qualifications-specialist-family-violence-practitioners>

Mandatory

- Understanding of family violence, including the gendered nature of violence and the drivers of violence.

Desirable

- Experience working with adult or child victim survivors of family violence.
- Experience working with integrated and/or multidisciplinary teams.
- High level verbal and written communication skills that enable effective and appropriate communication with a broad range of people at all levels.
- Demonstrated attention to detail with well-developed administrative and organisational skills to effectively manage high volumes of work and determine priorities, meet targets and deadlines.

Demonstrated skills and experience

- Ability to maintain confidentiality at all times.
- Demonstrated knowledge and application of computer software, including Microsoft Office and the Internet.
- Demonstrated ability to contribute to positive workplace culture and practices.

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Licences and registrations

- Current Victorian driver licence
- Current National police check (less than 3 months old)
- Current Employee Working with Children Check

Personal attributes

- Empowering
 - Professional
 - Inclusive
 - Compassionate
 - Courageous
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Conditions of employment

This position is ongoing and is subject to:

- Successful completion of a six-month probationary period

And requires the following checks:

- Satisfactory police check
- Employee Working with Children Check

Note: Checks must be obtained and provided prior to commencement as a condition of employment at Grampians Community Health. Where check results are unsatisfactory in relation to the role to be carried out, the offer of employment will be withdrawn.

Required training

- MARAM Comprehensive Risk Assessment and Management.
 - Sentiont online learning management system courses as required.
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Employee acceptance of position

Employee signature

Vacant

Date
