

Position title	Connecting2Community Support Worker		
Position holder	Vacant		
Program	Mental Health		
Funded by	Grampians Community Health		
Based at location	Horsham, Stawell or Ararat		
Responsible to	<ul style="list-style-type: none"> • Program Leader Mental Health • Manager Mental Health and AOD • General Manager Community Services • Chief Executive Officer 		
Direct reports	<ul style="list-style-type: none"> • Nil 		
Award	Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2022		
Classification	SACS 2.1 to SACS 4.1		
Hourly rate	\$32.21 to \$41.52	Annual	\$63,647 to \$82,043
Status	Full time		
Hours per week	38		
PD last updated and approved by CEO	April 2024		

Position summary

Connecting2community (C2C) is a co-designed model of psychosocial support delivered by peer workers supported by and connected to an established multidisciplinary team of mental health clinicians. The clients of Connecting2community may include some forensic clients but most will be from the broader community.

The C2C enables clients to identify goals and their assigned peer worker can link the client to relevant services and activities in the community, including neighbourhood centres. These goals may relate to social skills and friendships, managing daily living, budgeting skills, finding or maintaining a home, volunteering, education, physical health and building confidence and resilience. The model provides a time-limited intervention and is underpinned by the promotion of recovery and client choice and control. Eligible clients are adults with mental illness who are not eligible for the NDIS or are waiting for an access decision and their NDIS plan to begin.

The service aims to:

- provide a comprehensive range of evidence informed psychosocial interventions that reduce the impact of mental illness and support improved functioning and contributing lives.
- optimise the delivery, coordination, and integration of psychosocial services within the existing treatment and support service systems; and
- deliver contemporary person-centred outcome focused services.

Key responsibilities

1. Support clients who wish to transition to NDIS including application, supporting documentation and meeting support if required.
2. Support clients in facilitating their own recovery from mental health issues through empowerment and positive choice as well as fostering resilience and social inclusion.

3. Provide support to participants to develop and implement strategies to achieve sustainable outcomes.
 4. Facilitate or assist a variety of psychosocial group therapies aimed to develop new skills, interpersonal capacity and to manage group dynamics for participants to better relate to self and others.
 5. Proactively build positive relationships with program participants through collaboration, participation, respect and response to individual needs.
 6. Monitor and evaluate services and respond to changing needs of clients.
 7. Work collaboratively with other service, training and employment providers and health professionals to meet the needs of participants.
 8. Provide basic support and advocacy on behalf of participants/carers when necessary.
 9. Ensure data requirements and case notes are maintained.
 10. Work in accordance with the National Mental Health Standards.
 11. Provide supervision and support to students as required.
 12. Other duties commensurate with current skills and experience as agreed with the Program Leader, Manager, General Manager or the Chief Executive Officer.
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Key selection criteria

Qualifications

- Relevant qualifications in a human services discipline.
- Or two years' experience working in a relevant field and a willingness to attain further qualifications.
- NDIS orientation modules.

Mandatory

- Strong commitment to the rights and needs of individuals with mental illness, their families and carers.

Desirable

- Demonstrated experience working in disability or mental health services.
- Understanding of the strength-based recovery framework and the ability to implement with participants.
- Understanding of psychosocial impacts on the lives of people living with mental illness.
- Demonstrated experience to provide basic counselling, support, motivation and guidance.
- Demonstrated experience in implementing and facilitating group programs.

Demonstrated skills and experience

- Demonstrated attention to detail with well-developed administrative and organisational skills to effectively manage high volumes of work and determine priorities, meet targets and deadlines.
- Ability to maintain confidentiality at all times.
- Well-developed organisational skills with the ability to prioritise multiple tasks.
- Demonstrated knowledge and application of computer software, including Microsoft Office and the Internet.
- High level verbal and written communication skills that enable effective and appropriate communication with a broad range of people at all levels.
- Demonstrated ability to contribute to positive workplace cultural and practices.

Licences and registrations

- Current Victorian driver licence
- Current National police check (less than 3 months old)
- Current Working with Children Check
- Current NDIS Worker Screening Check

Personal attributes

- Empowering
 - Professional
 - Inclusive
 - Compassionate
 - Courageous
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Conditions of employment

This position is ongoing and is subject to:

- Successful completion of a six-month probationary period

And requires the following checks:

- Satisfactory police check
- Employee Working with Children Check
- NDIS Worker Screening Check

Note: Checks must be obtained and provided prior to commencement as a condition of employment at Grampians Community Health. Where check results are unsatisfactory in relation to the role to be carried out, the offer of employment will be withdrawn.

Required training

- MARAM Brief and Intermediate.
 - Sentrion online learning management system courses as required.
 - NDIS Orientation modules.
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Employee acceptance of position

Employee signature

Vacant

Date
