

Position title	Gamblers Help Counsellor		
Position holder	Vacant		
Program	Mental Health & AOD		
Funded by	Department Victorian Responsible Gambling Foundation		
Based at location	Horsham, Stawell or Ararat		
Responsible to	<ul style="list-style-type: none"> • Program Leader Mental Health and AOD • Manager Counselling and Support • General Manager People and Community Support • Chief Executive Officer 		
Direct reports	<ul style="list-style-type: none"> • NIL 		
Award	Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2017		
Classification	SACS Level 3.1 to SACS Level 5.1		
Hourly rate	\$34.04 to \$44.92	Annual	\$40,357 to \$53,257
Status	Part time		
Hours per week	22.8 (0.6FTE)		
PD last updated and approved by CEO	July 2022		

Position summary

The Gambler's Help Counsellor will provide specialist, evidence-based support appropriate for individuals and affected others, such as families experiencing gambling harm.

Close working relationships and robust referral procedures between Counsellors, and other treatment professionals (for example in mental health, alcohol and other drug dependency and generalist counselling) assist delivery of an integrated, holistic, person-centred approach.

Therapeutic counselling assists individuals, families and affected others to manage gambling-related harms; assists individuals to reduce or stabilise gambling behaviours; support individuals to maintain positive behaviour change post-counselling.

The Gambler's Help program assists residents across the Ararat Rural City, Northern Grampians, Horsham City, Hindmarsh, Yarriambiack, and West Wimmera local government areas.

Key responsibilities

1. Deliver therapeutic counselling in accordance with Program Guidelines including counselling and support for individuals and families to facilitate change processes in individuals. Counselling includes assessment of client need throughout the service period, providing information about the range of support options available and facilitating referrals to other intra or inter-agency services relevant to the client's needs.
2. Initial needs identification based on presenting issues and aimed at ensuring timely access to gambling specific services and support with follow-up at agreed intervals to

encourage and maintain engagement reinforce positive behaviour change and re-engagement as required.

3. Maintain a client contact ratio of at least 55% of working hours, conducting an average of four counselling interviews per working day.
 4. Maintain targets and expectations of the funding body.
 5. Secondary consultation and/or co-counselling with other health clinicians as required, including providing specialist input into care planning and co-ordination undertaken by other agencies
 6. Educate other professionals/programs/agencies regarding gambling harm and how to screen and refer to Gamblers Help.
 7. Liaise and network with other agencies and the state-wide Gamblers Help counselling and education network.
 8. Provide supervision and support to students as required.
 9. Other duties commensurate with current skills and experience as agreed with the Program Leader, Manager, General Manager or the Chief Executive Officer.
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Key selection criteria

Qualifications

- Tertiary qualifications in an appropriate Psychology, Social Work or Counselling field.

Mandatory:

- Membership or eligibility for membership with ACA, APS, AASW.

Desirable

- Experience in a counselling role.
- Experience of working with addictive behaviours

Demonstrated skills, experience and/or understanding of:

- Working with diverse groups of people using excellent group work skills.
- Understanding of the implications of problem gambling and their effects on the person and their immediate and extended family/associates.
- High competency in assessment, counselling and case management skills.
- Planning, implementation and evaluation of the Gamblers Help service.
- Understanding of the process of social recovery after a traumatic event.
- Demonstrated attention to detail with well-developed administrative and organisational skills to effectively manage high volumes of work and determine priorities, meet targets and deadlines.
- Ability to maintain confidentiality at all times.
- Advocacy at all levels
- Demonstrated knowledge and application of computer software, including Microsoft Office and the Internet.
- High level verbal and written communication skills that enable effective and appropriate communication with a broad range of people at all levels.
- Demonstrated ability to contribute to positive workplace culture and practices.

Licences and registrations

- Current Victorian driver licence
- Current National police check (less than 3 months old)
- Working with Children Check

Personal attributes

- Ethical and inclusive
 - Self-disciplined
 - Collaborative and supportive
 - Flexible and resilient
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Conditions of employment

This position is ongoing and is subject to:

- Successful completion of a six-month probationary period
- Full COVID-19 vaccination status from MyGov or Medicare (including booster) or
- Certified evidence of medical exemption for COVID-19 vaccination

And requires the following checks:

- Satisfactory National Police Check
- Working with Children Check

Note: Checks must be obtained and provided prior to commencement as a condition of employment at Grampians Community Health. Where check results are unsatisfactory in relation to the role to be carried out, the offer of employment will be withdrawn.

Employee acceptance of position:

Employee signature

Vacant

Date
