

Position title	Case Manager Perpetrator Family Violence		
Position holder	Vacant		
Program	Family Violence Services		
Funded by	Department Families, Fairness and Housing (DFFH)		
Based at location	Stawell or Horsham		
Responsible to	<ul style="list-style-type: none"> • Program Leader Family Violence Services • Manager Family Violence Services & Healthy Communities • General manager People & Community Support • Chief Executive Officer 		
Direct reports	<ul style="list-style-type: none"> • Nil 		
Award	Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2017		
Classification	SACS Level 3.1 to SACS Level 5.1		
Hourly rate	\$32.54 to \$42.94	Annual	\$51,439 to \$67,879 Part time \$64,299 to \$84,849 Full time
Status	Full time/Part time		
Hours per week	30.4/38		
PD last updated and approved by CEO	March 2022		

Position summary

The Royal Commission into Family Violence found that in order to achieve the overall objective of keeping victim survivors safe, the range of perpetrator interventions needed to be both broader and better integrated to create a 'web of accountability' to keep perpetrators in view of the service and justice systems.

The introduction of case management, including a small amount of brokerage funding, offers an opportunity to tailor responses to individual perpetrators and address complex needs such as AOD misuse, mental health, physical health and homelessness in order to increase the safety of victim survivors.

The Case Manager will aim to increase the perpetrator's motivation to change and to develop strategies and skills to achieve their goals, negotiate the service system and to take responsibility for their behaviour and for the goals within their case plan.

Key responsibilities

1. Keep perpetrators in view of services and relevant authorities.
2. Contribute to a 'safe at home' approach.
3. Utilise the Multi-Agency Risk Assessment and Management (MARAM) framework in practice, including embedding the practice guidance, risk assessment and information sharing schemes.
4. Assess for the suitability of case management, including readiness to take responsibility for use of violence and willingness to actively engage.
5. Challenge violent, threatening and controlling attitudes and behaviours and encourage the recognition of the effects of violence on others, including children and extended family members.

6. Assess the needs of clients, including health, financial, mental health, AOD, legal, and accommodation services, to develop an individualised case plan for each client.
 7. Utilise brokerage funding to deliver on case plan goals.
 8. Work collaboratively with other family violence and specialist programs that aim to stop family violence, including but not limited to MBCPs.
 9. Work with both voluntary and mandated clients and effectively engage them in the case management process.
 10. Travel the region providing face to face support to clients where appropriate.
 11. Complete all client reports and program reports in a timely and efficient manner.
 12. Attend monthly clinical supervision with an external provider.
 13. Actively participate in, and report back on, all relevant sector wide meetings and forums.
 14. Build and maintain, effective and strong working relationships with key stakeholders, including but not limited to Victoria Police and the Department of Justice and Community Safety (DOJCS).
 15. Meet key performance indicators specified by the DFFH & DOJCS.
 16. Provide supervision and support to students as required.
 17. Other duties commensurate with current skills and experience as agreed with the Program Leader, Manager, General Manager or the Chief Executive Officer.
-

Key selection criteria

Qualifications

- Diploma of Community Services, Bachelor of Social Work or any other related qualification in social or welfare work.

Mandatory:

- Experience working with perpetrators of Family Violence.

Desirable

- At least two years' experience in provision of assessment, case management or counselling.
- Completion of Comprehensive MARAM Training.

Demonstrated skills, experience and/or understanding of:

- A comprehensive understanding of Family Violence and the implications on individuals, families and the community.
- A demonstrated understanding of the gendered nature of Family Violence.
- Commitment to advocating for non-violence, and to living non-violently.
- Clear understanding of the mandating process and an ability to work effectively with involuntary clients.
- Possess proficient and empathetic interviewing skills.
- Demonstrated attention to detail with well-developed administrative and organisational skills to effectively manage high volumes of work and determine priorities, meet targets and deadlines.
- Ability to maintain confidentiality at all times.
- Demonstrated knowledge and application of computer software, including Microsoft Office and the Internet.
- High level verbal and written communication skills that enable effective and appropriate communication with a broad range of people at all levels.
- Demonstrated ability to contribute to positive workplace culture and practices.

Licences and registrations

- Current Victorian driver licence
- Current National police check (less than 3 months old)
- Current Working With Children Check

Personal attributes

- Ethical and inclusive
 - Self-disciplined
 - Collaborative and supportive
 - Flexible and resilient
-

Conditions of employment

This position is ongoing and is subject to:

- Successful completion of a six-month probationary period
- Full COVID-19 vaccination status from MyGov or Medicare (including booster) or
- Certified evidence of medical exemption for COVID-19 vaccination

And requires the following checks:

- Satisfactory police check
- Working with Children Check

Note: Checks must be obtained and provided prior to commencement as a condition of employment at Grampians Community Health. Where check results are unsatisfactory in relation to the role to be carried out, the offer of employment will be withdrawn.

Employee acceptance of position:

Employee signature

Vacant

Date